



01-07-05

2145

|  |                             |                           |                       |
|--|-----------------------------|---------------------------|-----------------------|
| <b>AMENDMENT TRANSMITTAL LETTER</b>      |                             |                           | Docket No.<br>APB-019 |
| Application No.<br>09/578156-Conf. #4279 | Filing Date<br>May 23, 2000 | Examiner<br>S. M. Collins | Art Unit<br>2145      |

Applicant(s): Lundy M. LEWIS

Invention: METHOD AND APPARATUS FOR EVENT CORRELATION IN SERVICE LEVEL  
MANAGEMENT (SLM)**TO THE COMMISSIONER FOR PATENTS**

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

| CLAIMS AS AMENDED  |   |   |                                   |      |      |
|--|---|---|-----------------------------------|------|------|
|  | Claims<br>Remaining<br>After<br>Amendment | Highest<br>Number<br>Previously<br>Paid | Number<br>Extra Claims<br>Present | Rate |      |
| Total Claims   |   | - 26 =                                  |                                   | x    |      |
| Independent<br>Claims  |   | - 9 =                                   |                                   | x    |      |
| Multiple Dependent Claims (check if applicable) <input type="checkbox"/> |   |   |                                   |      |      |
| Other fee (please specify):  |   |   |                                   |      |      |
| <b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT:</b>                          |   |   |                                   |      | 0.00 |

☒ Large Entity☐ Small Entity☒ No additional fee is required for this amendment.☐ Please charge Deposit Account No. \_\_\_\_\_ in the amount of \$ \_\_\_\_\_.  
A duplicate copy of this sheet is enclosed.☐ A check in the amount of \$ \_\_\_\_\_ to cover the filing fee is enclosed.☐ Payment by credit card. Form PTO-2038 is attached.☒ The Director is hereby authorized to charge and credit Deposit Account No. 12-0080  
as described below. A duplicate copy of this sheet is enclosed.☒ Credit any overpayment.☒ Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17.Dated: January 5, 2005David R. Burns  
Attorney Reg. No.: 46,590LAHIVE & COCKFIELD, LLP  
28 State Street  
Boston, Massachusetts 02109  
(617) 227-7400

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as Express Mail, Airbill No. EV466145148US, in an envelope addressed to: MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date shown below.

Dated: January 5, 2005

Signature: (David R. Burns)



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of: Lundy Lewis

Serial No.: 09/578,156

Filed: May 23, 2000

For: Method and Apparatus for Event Correlation in  
Service Level Management (SLM)

Attorney Docket No.: APB-019

Group Art Unit: 2145

Examiner: Scott M. Collins

MS Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

"Express Mail" Mailing Label Number EV466145148US

Date of Deposit 01/05/05

I hereby certify that this transmittal letter and the papers referred to as being enclosed therein are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the MS Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Signature

David R. Burns

Please Print Name of Person Signing

**RESPONSE**

Dear Sir:

In response to the Office Action mailed October 5, 2004 (Paper No. 20040921),  
Applicant submits the following remarks to place the pending claims in condition for allowance.